

Teaching Case

Migrating Legacy Systems in the Global Merger & Acquisition Environment

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ABSTRACT

The MetaFrame system migration project at WorldPharma, while driven by merger and acquisition, had faced complexities caused by both technical challenges and organizational issues in the climate of uncertainties. However, WorldPharma still insisted on instigating this post-merger system migration project. This project served to (1) consolidate the separated legacy MetaFrame systems from the three pre-merger pharmaceutical organizations into one globally managed system and (2) develop a global support team for the newly consolidated global MetaFrame system. This system migration project was aligned with WorldPharma's IT strategy that aimed to streamline its IT resources and enhance system efficiency.

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